Avo Insurance Company Limited Unit 3701, 3705-6, 37/F, 118 Connaught Road West, Sheung Wan, Hong Kong

T +852 3572 8222

E cs@heyavo.com

W www.heyavo.com



This Benefit Schedule forms part of Your Policy with Avo Insurance Company Limited and it contains the limits and sub-limits which apply to the Plan You have chosen. You must read this Benefit Schedule together with the terms and conditions, and Policy Schedule.

Avo GoThailand Smooth Travel Protection – Benefit Schedule			
	Benefits	Maximum benefit amount per Insured Person per Journey (HKD)	
Sectio	n 1 – Personal Accident Benefit		
1.1	Accident on Public Conveyance • Adult (18 to 80 years of age) • Child (under 18 years of age) Other Accidents	500,000 150,000	
1.2	 Adult (18 to 80 years of age) Child (under 18 years of age) 	300,000 150,000	
Section (inclus	n 2 – Medical Expenses Benefit sive of 2.1, 2.2, 2.3, 2.4 and 2.5)	800,000	
2.1	Medical Expenses during the Journey:		
2.1.1	Injury caused by Accident on Public Conveyance	800,000	
2.1.2	Other Injury / Sickness	400,000	
	Sub-limits:		
	Room and board (per day) Follow up modical superson in Llong Kang	1,500	
	 Follow-up medical expenses in Hong Kong Including treatment expenses incurred through Chinese medicine practitioner (including bone-setting and acupuncture), physiotherapist and/or chiropractic doctor (per visit per day: HKD150) 	60,000 1,500	
2.2	Hotel Accommodation for Convalescence and Transportation Expenses (daily limit for hotel accommodation: HKD500)	5,000	
2.3	Overseas Hospital Daily Allowance (daily limit: HKD500)	3,000	
2.4	Trauma Counselling Expenses (daily limit: HKD1,000)	10,000	
2.5	Translation Service (daily limit: HKD300)	3,000	
Sectio	n 3 – Worldwide Emergency Assistance Services ¹		
3.1	Emergency Medical Evacuation and/or Repatriation	1,500,000	
3.2	Repatriation of Mortal Remains or Ashes	1,500,000	
3.3	Hospital Deposit Guarantee	15,000	
3.4	Compassionate Visit	10,000	
3.5	Return of Unattended Dependent Child(ren)	15,000	
3.6	Referral Services	Applicable	

	Benefits	Maximum benefit amount per Insured Person per Journey (HKD)
Sectio	n 4 – Personal Belongings	
4.1	Loss of or Damage to Personal Baggage	15,000
	Sub-limits:	
	 Each item, set or pair Mobile phone, smartwatch, tablet computer or laptop computer 	1,500 800
4.2	(one unit per Insured Person per period of insurance) Loss of Personal Money ²	2,000
4.3	Loss of Travel Documents (daily limit for accommodation expenses: HKD500)	5,000
4.4	Emergency Cash to Purchase Essential Items	1,000
Sectio (inclus	n 5 – Trip Cancellation or Interruption sive of 5.1, 5.2, 5.3, 5.4 and 5.5)	40,000
5.1	Loss of Deposit or Cancellation Charges Limits: Due to - • Death of Insured Person, Immediate Family Member, Close Business Partner, Foreign Domestic Helper or Travel	40,000
	 Other insured events³ Natural disaster, unanticipated outbreak of industrial action involving the arranged Public Conveyance, Act of Terrorist, riot or civil commotion at the planned destination Sub-limits: 	30,000 15,000
	 Redeemed Travel Arrangement Missed Events 	1,000 2,000
5.2	Trip Curtailment	10,000
5.3	Trip Re-routing (for delay at least 6 consecutive hours) (daily limit for accommodation expenses: HKD500)	2,000
5.4	Special Allowance – Closure of Designated Service Providers	1,000
5.5	Cancellation of Local Tour ⁴	1,000
Sectio	n 6 – Delay Benefit	
6.1	Extra Accommodation Expenses (for delay at least 6 consecutive hours) (daily limit for additional accommodation expenses: HKD500)	1,500
6.2	Travel Delay Allowance (each full 6-hour period of delay limit: HKD250)	1,000
6.3	Baggage Delay Lump Sum Allowance (for delay at least 6 consecutive hours)	750
6.4	Extra Pet Accommodation Expenses (for delay at least 6 consecutive hours)	1,000
Sectio	n 7 – Overseas Rental Vehicle Excess Protection	5,000
Sectio	n 8 – Personal Liability	1,500,000

1. Prior written approval from Avo Insurance Company Limited is required before any assistance or hospital admission deposit is guaranteed.

2. Not applicable to an Insured Person Aged below 10.

- 3. Including Serious Bodily Injury or Serious Sickness of Insured Person, Immediate Family Member, Close Business Partner, Foreign Domestic Helper or Travel Companion; duty to comply with a witness summons or jury service; severe damage to Insured Person's principal home; unexpected issuance of Outbound Travel Alert.
- 4. Due to (1) bankruptcy of Local Tour Operator or (2) closure of tourist spot sue to unpredictable serious destruction.

Should there be any discrepancy between the English and Chinese versions, the English version shall prevail.